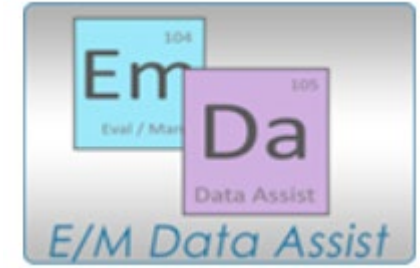# April App of the Month – E/M Data Assist

Your Medical Billing doesn't have to be so costly & time consuming

Maureen T. Orlando
Chief Operating Officer
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631-707-3409

VisitEASE

Allscripts®
Developer Program
Featured Application

About Us

VisitEase, Inc. is a privately held Medical Application Design company whose primary business is to add key components to existing software that could save users of our applications time and money.

Integrating **E/M Data Assist by VisitEase** with **Allscripts TouchWorks® EHR** completes this process with the click of a button!

Visit EASE

E/M Data Assist
A new element in health

Your Medical Billing Doesn't Have to Be So Costly & Time Consuming

Reduce doctor's time performing note and billing functions, thereby freeing doctors to see more patients
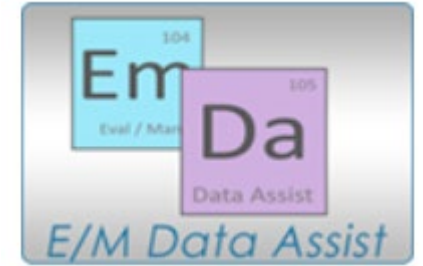
Reduce doctor's administrative costs via technology

Reduce likelihood of defending Medicare/Medicaid audits via algorithmic assessment of codes

Reduce costs by simplifying compliance with random Medicare/Medicaid requests for information and/or audits

E/M Data Assist

The challenges that medical clinics and private practices are facing today due to the Coronavirus and will be facing in the near future with the changes in CPT E/M guidelines effective January 1, 2021 will be significantly tougher than in the past.

To offset these challenges, **VisitEase, Inc.** has developed our *E/M Data Assist* application, to support the **Medical Decision-Making** process used by the physician to determine the correct <u>CPT code</u> for E/M Services. The *E/M Data Assist* Application Integration is supported through our partnership with Allscripts through the Allscripts Developer Program.
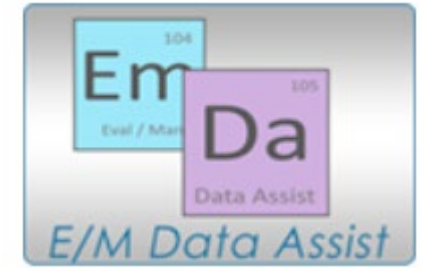
How does a practice know if the **Medical Decision Making** for a particular patient's visit is **Medically Appropriate**?

1) History of the patient, including Family History, Social History, Medical History, including History of Present Illness **(HPI)** and Review of Systems **(ROS),** and Problem List

2) Exam performed on the patient

3) Complexity (including risk) of the treatment associated with the **Chief Complaint** the patient listed as the primary reason they felt an appointment with the physician was necessary.

In other words, there was information gathered by *other practice personnel* *besides the physician who saw the patient that when taken together, helped determine how many practice resources had been used to treat the patient, and, hence, what level of office visit to bill.*
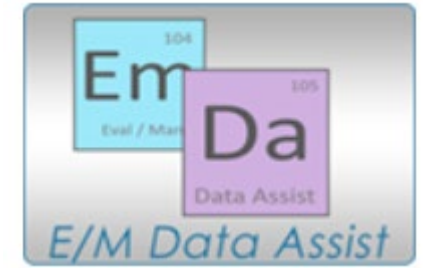
How Can E/M Data Assist Optimize your EHR Solution?

Our application works in tandem with one of the most trusted EHR solutions available, **Allscripts TouchWorks EHR™.**

- Quickly generate summarized reports

- Includes all steps taken during patient visits to ensure a Medically Appropriate patient history and/or exam were achieved

- Support the Medical Decision Making (MDM) calculation process used by the physician

- Compares billing code assigned by the medical practice with the billing code determined by E/M Data Assist via analysis of fields accessed during the visit

.
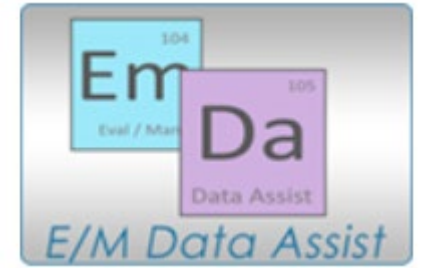
1. How does the physician know which medical information was gathered by other members of their staff?

2. Where in the **EHR** is the information that the physician needs to make an informed decision?

3. How does the busy physician quickly access a summary of all this information?

E/M Data Assist can provide a summary of all this information at the touch of a button. Plus, this summary can be accessed by any authorized **Allscripts User**. They simply need to Log in to the **Allscripts TouchWorks EHR™** and go to the appropriate screen to Print or Save a complete **E/M Data Assist Summary Report**.

Core FEATURES

Fast and EASY

✓ Print or save an E/M Summary Report by clicking one button

✓ Instantly determine if the practice billing code for that visit is supported by the code generated by E/M Data Assist that has be determined, using the number of critical fields monitored in the **Allscripts TouchWorks® EHR**

✓ Reduce doctor's time performing note & billing functions

✓ ID patient visits from today, last month, or last year, if required

✓ Instantly determine if History & Exam are **Medically Appropriate**

✓ Hours of medical data in seconds

✓ Batch print for patient visits in any time period
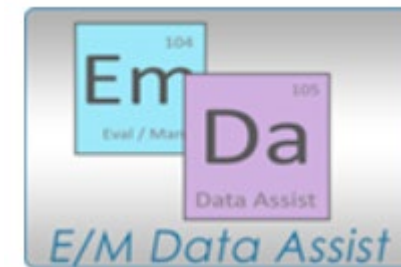
Core FEATURES

Get ALL your DATA
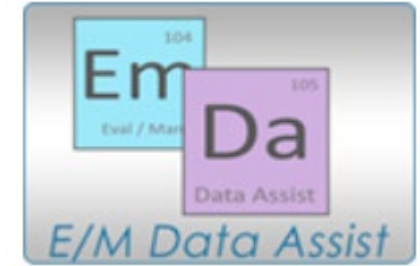
✓ Track all relevant patient visit data accessed from Front Desk thru Sign Off

✓ Displays the billing code that the practice has assigned to the patient visit & also displays the maximum code that **E/M Data Assist** has determined, using the number of critical fields monitored in the **Allscripts TouchWorks® EHR**

✓ Record of all real-time patient data accessed to support **MDM**

✓ Report has graphics to support **Medically Appropriate** Patient History

✓ Report has tables to support **Medically Appropriate** Patient Exam

✓ Detailed reporting of every data field accessed during the patient's visit
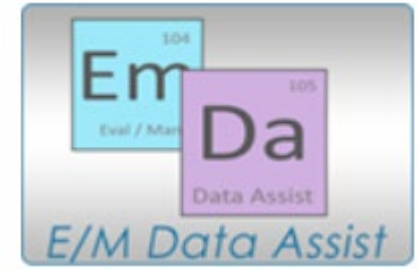
Core FEATURES

Totally SECURE
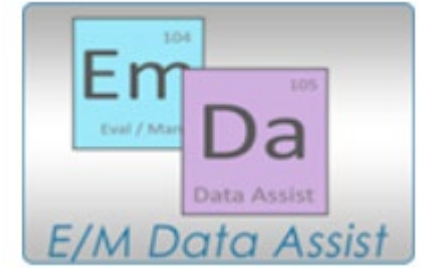
- ✓ E/M Data Assist is integrated through Allscripts Open APIs

- ✓ E/M Data Assist is designed with no ability to be accessed remotely

- ✓ All data exchange between **E/M Data Assist** and the **Allscripts TouchWorks® EHR** is internal
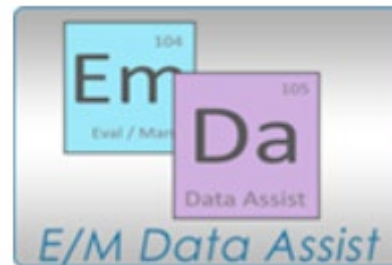
Core FEATURES

Pays for ITSELF

✓ Reduces time Billing Department staff has to search for patient visit info

✓ One all-inclusive report to indicate level of Medical Appropriateness & compares billing codes

✓ Reduce doctor's administrative costs via technology

✓ Reduce likelihood of defending Medicare/Medicaid audits via algorithmic assessment of codes

✓ Reduce costs by simplifying compliance with random Medicare/Medicaid requests for information and/or audits

✓ Price of reports goes down as volume of reports generated goes up

Demo

E/M Data Assist can provide a summary of all this information at the touch of a button. Plus, this summary can be accessed by any authorized **Allscripts User**. They simply need to Log in to the **Allscripts TouchWorks® EHR** and go to the appropriate screen to Print or Save a complete **E/M Data Assist Summary Report**.

Chart | Daily | Clinical Desktop | Note | Task List | Documents | Encounter Form | Diagnosis | Visit Charges | Procedure Charges | Patient Lists | i-Learn

Chart
User Options
Pat. Financials
Pat. Registration
Pat. Scheduling

Allscripts, Mellisa T.
Select Patient ▾ ℹ ⚠ ➖ 👤

MRN:	ZZZTW14	Sex: F	H Phone: (312)555-1124	FYI: [FYI]
DOB:	18-Feb-2008	Pri Ins:	PCP: Allscripts, Provider	Security: No Restricted Data
Age:	13 Years	AKA: Mary	Allergies: Med Only	Note: [SELECT]

Adult Patient View

Commit | Pat Loc [_____] Status [_____]

ChartViewer | Problem | Vitals | Flowsheets | Health Mgm | **Encounter**   1

All by Date

22Jan2021;Medicin, James;Non-Appointment;TxM (Current)   2
        Medicin, James
⊞ 07Sep2020;Medicin, James;Non-Appointment;TxM
⊞ 03Apr2020;Allscripts, Cardiologist;Appointment;TxM
⊞ 21Jan2019;Medicin, James;Non-Appointment;TxM
⊞ 06Dec2018;Medicin, James;Non-Appointment;TxM
⊞ 06Dec2018;Medicin, James;Non-Appointment;TxM
⊞ 18Oct2017;Medicin, James;Non-Appointment;TxM
⊞ 18Oct2017;Medicin, James;Non-Appointment;TxM
⊞ 18Oct2017;Medicin, James;Non-Appointment;TxM
⊞ 18Oct2017;Medicin, James;Non-Appointment;TxM
⊞ 18Oct2017;Medicin, James;Non-Appointment;TxM
⊞ 18Oct2017;Medicin, James;Non-Appointment;TxM
⊞ 18Oct2017;Medicin, James;Non-Appointment;TxM
⊞ 18Oct2017;Medicin, James;Non-Appointment;TxM
⊞ 18Oct2017;Medicin, James;Non-Appointment;TxM
⊞ 14Oct2017;Medicin, James;Non-Appointment;TxM
⊞ 11Oct2017;Medicin, James;Non-Appointment;TxM
⊞ 11Oct2017;Medicin, James;Non-Appointment;TxM
⊞ 23Mar2017;Medicin, James;Chart Update;TxM
⊞ 09Mar2017;Medicin, James;Chart Update;TxM
⊞ 05Jan2017;Medicin, James;Non-Appointment;TxM
⊞ 05Jan2017;Medicin, James;Non-Appointment;TxM
⊞ 28Nov2016;Medicin, James;Chart Update;TxM
⊞ 07Sep2016;Medicin, James;Non-Appointment;TxM
⊞ 23Jun2016;Allscripts, Provider;Chart Update;Family Medicine
⊞ 08Jun2016;Medicin, James;Non-Appointment;TxM
⊞ 08Jun2016;Medicin, James;Non-Appointment;TxM

Patient Worklist

Problem | Meds | Alle

All   Prob

Name

⊟ **Active**
    ☑ Common Cold
    📋 Health Maintenance
⊟ **Past Medical Histo**
    📋 History of Backach
⊟ **Past Surgical Histo**
    📋 History of Appende
⊟ **Family History**
    📋 Family history of As
⊟ **Social History**
    📋 Exercising Regularly

Ⓐ Allscripts

New Encounter | Edit | Make Current | Include Audits | Midmark Devices | Secure Midmark | ACA | ActX Genomics | **EM Data Assist**   3

New | CareGuide

EM Data Assist...

User: jmedici Site: TouchWorks Clinic Enc Date: 22 Jan 2021 04:30 AM Enc Type: Non-Appointment

Em 104
Eval / Ma
Da 105
Data Assist

E/M Data Assist

Show Report (PDF)

E/M Data Assist

Internal Visit Summary Report

Patient	**Patient Id**	**Date of Birth**
Allscripts test	11000	Jan 12 1975

Clinician	**NPI**	**Date of Visit**
James Medicin		Oct 21 2021

OVERALL VISIT SUMMARY

Practice assigned level of service: 99213

Info in this report will support a maximum code of: 99214

Visit Type

Established Patient

As you can see, the practice assigned an E/M code, based on their experience.

Additionally, E/M Data Assist suggests a code based on the amount of information collected (as seen on Page 2) during the patient visit.

Time:

Vital Signs

Time	**HT/Len**	**Weight**	**BP**	**Pulse**	**Resp**	**Temp**	**O2Sat**	**Hd Circ**	**BMI**	**BSA**
02:42 PM	5 ft 8 in	120 lb	130 / 90	82	12	98	96		18.25 kg/m2	1.65

Summary of Chief Complaint(s) and Diagnoses

Chief Complaint	**Diagnosis**
Chest Pain	Atrial Fibrillation

Accounting of Histories taken

E/M History Level:

HPI: 7 out of 8 Elements Addressed

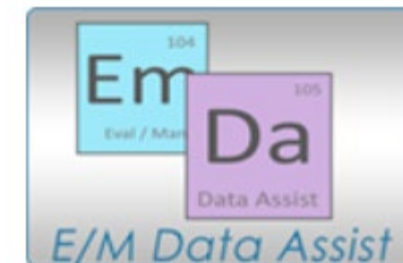| ☑ Location	☑ Quality	☑ Severity	☐ Duration
☑ Timing	☑ Context	☑ Modifying Factors	☑ Signs & Symptoms

ROS: Accomplished (6 of 14 Organ Systems / Body Areas Addressed)

☑ Constitutional	☐ Eyes	☑ Ears, Nose, Mouth, & Throat	☑ Cardiovascular
☑ Respiratory	☐ Gastrointestinal	☐ Genitourinary	☑ Musculoskeletal
☐ Integummentary	☑ Neurological	☐ Psychiatric	☐ Endocrine
☐ Hematologic / Lymphatic	☐ Allergic / Immunologic		

PFSH: 3 out of 3 Histories Reviewed

☑ Past Medical History	☑ Family History	☑ Social History

History Summary

Chief Complaint	HPI	ROS	PFSH	History Level (Highest level with all satisfied)
Yes	Extended	Complete	Complete	Comprehensive
Yes	Extended	Extended	Pertinent	Detailed
Yes	Brief	Problem Pertinent	(None)	Expanded Problem Focused
Yes	Brief	(None)	(None)	Problem Focused
Brief HPI		One to three HPI elements		
Extended HPI		At least four HPI elements		
Problem Pertinent ROS		Reviewed system directly related to problem(s)		
Extended ROS		Two to nine systems reviewed		
Complete ROS		At least 10 systems reviewed		
Pertinent PFSH		At least one of the three history areas addressed		
Complete PFSH		Two or all three of the history areas addressed		

Accounting of Physical Examination Accomplished

E/M: Systems and Body Areas Reviewed

Exam: (5 of 15 Organ Systems / Body Areas Addressed for the Selected Exam)

- [x] Cardiovascular
- [x] Chest
- [x] Constitutional
- [ ] Head and Face
- [ ] Musculoskeletal
- [ ] Abdomen
- [ ] Genitourinary
- [x] Respiratory
- [ ] Skin
- [ ] Eyes
- [ ] Neck
- [ ] Neurological / Psychiatric
- [x] Ears, Nose, Mouth & Throat
- [ ] Extremities
- [ ] Hematologic / Lymphatic / Immunologic

E&M Guidelines Exam Factors

Number of Systems Addressed: 5

Total Number of E&M Bullets Addressed: 13

Medical Decision Making Factors

Data Reviewed

- [x] Clinical Lab Tests Reviewed or Ordered
- [x] Radiology Tests Ordered
- [x] Other Medical Tests Reviewed or Ordered
- [ ] Independently Reviewed Imaging, Tracing, or Specimen Results
- [ ] Reviewed/Summarized Patient's Old Medical Records
- [ ] Discussed Test Results With Performing Physician

- [ ] Decision made to obtain old records or additional history from other source to supplement that provided by patient

Points Contributed to Complexity (up to 4):   3

Diagnoses

Atrial Fibrillation

Data Reviewed

Clinical Lab Tests Reviewed or Ordered

Radiology Tests Ordered

Other Medical Tests Reviewed or Ordered

Past Medical History

History of Smoking greater than 20 pack years   Resolved

Family History

Family history of Blood pressure alteration

Social History

Coffee

Tests

Test Date	Test Name	Result summary
21-Oct-2021	Blood Glucose, random:Blood glucose (random)	115 MG/DL O
21-Oct-2021	CT Thorax	Atria Region - Left Main Coronary Artery

Medication

Rx Date	Medication	Instructions	Refills	Source/Prescriber	Status

Allergies

Severity	Substance	Reaction	Status	Onset Year
	Codeine	Swelling	Active	

Problems

Diagnosis	Onset Date	Status
Chest pain	20-Oct-2021	Active
Health Maintenance	30-Aug-2018	

Visit Details

HISTORY OF PRESENT ILLNESS

Chief Complaint: Chest Pain.
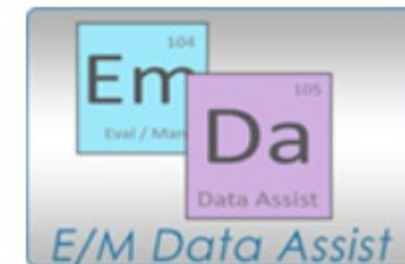
Diagnosis: Atrial Fibrillation.

Chest Pain (Brief): The patient is being seen for an initial evaluation of chest pain. The patient presents with complaints of sudden onset of occasional episodes of mild left lateral chest pain described as sharp radiating to the left arm. On a scale of 1 to 10 the patient rates the pain as 4. Episodes started about 1 week ago. Her symptoms are possibly caused by no known event. Symptoms are improved by resting and NSAIDs. Symptoms are made worse by exercise / activity. Symptoms are unchanged. Risk Factors: cigarette smoking and sedentary lifestyle.

REVIEW OF SYSTEMS

Chief Complaint: Chest Pain.

Diagnosis: Atrial Fibrillation.

Constitutional: negative. ENT: negative. Cardiovascular: chest pain racing heart and lightheadedness but no palpitations. Respiratory: shortness of breath but no wheezing and no dry cough. Musculoskeletal: negative. Neurological: negative.

SUMMARY OF EXAMS

Chief Complaint: Chest Pain.

Diagnosis: Atrial Fibrillation.

Constitutional General appearance: Abnormal. appears tired. Ears, Nose, Mouth, and Throat Nasal mucosa, septum, and turbinates: Normal without edema or erythema. Lips, teeth, and gums: Normal, good dentition. Oropharynx: Normal with no erythema, edema, exudate or lesions. Pulmonary Percussion of chest: Normal. Palpation of chest: Normal. Cardiovascular Palpation of heart: Abnormal. Auscultation of heart: Normal rate and rhythm, normal S1 and S2, no murmurs. Carotid pulses: 2+ bilaterally. Femoral pulses: Abnormal. Pedal pulses: 2+ bilaterally. Peripheral vascular exam: Normal. Chest Palpation of breasts and axillae: Normal, no masses palpated.

ASSESSMENT

Chief Complaint: Chest Pain.

Diagnosis: Atrial Fibrillation.

Moderate alcohol use Dental care, regularly Family history of Blood pressure alteration : Grandparent

PLAN

Chief Complaint: Chest Pain.

Diagnosis: Atrial Fibrillation.

· Blood Glucose, random, Status:Resulted - Requires Verification, Done: 21Oct2021 Performed:In Office, Due:28Oct2021,Ordered, For:Chest pain, Ordered By:Medicin, James, · CT Thorax, Status:Resulted - Requires Verification, Done: 21Oct2021 01:05PM Performed:In Office, Due:26Oct2021,Ordered, For:Chest pain, Ordered By:Medicin, James, ·
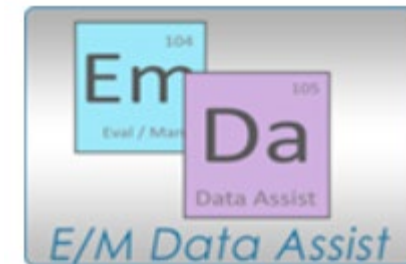
Clinician Signature

Electronically signed by

James Medicin

Oct 21 2021 2:42PM EST

Date

When managing a medical office, you are most likely aware that insurance companies can reject medical bills for many reasons. Fortunately, the VisitEase software rapidly generates summarized reports with all relevant data to effectively dispute any insurance billing mishaps, saving you time and money.

For more information please email –

Maureen Orlando at <u>m.orlando@visitease.com</u>

And sign up by May 15 and receive your first two months free of E/M Data Assist!!

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